



CONCORD SHIPPING L.L.C

Strength from within...



ABOUT CONCORD SHIPPING LLC

CONCORD SHIPPING LLC, established in Dubai-UAE, aims to provide an integrated and customized logistics solutions across the globe. The company offers wide range of services including multimodal freight forwarding by sea, land and air.

Our dynamic team of professionals with decades of experience in shipping and freight forwarding industry contributes greatly with their innovative acumen, by adapting and applying latest and modern technologies in the field to serve and facilitate our customers.

In the competitive world of today, the key to customer satisfaction is Quality Service, Transparency, Integrity, and Cost-effectiveness without compromising on core values and ethics, as we firmly believe that a sustainable business requires categorical commitment.

We are committed to providing highest levels of shipping and logistics services in all modes of transportation with a flexible and innovative approach to meet with the changing needs of the customer.

We, at CONCORD, is dedicated to rise beyond our customer's expectations and remain committed to our goal of becoming an unparalleled and multi-functional service provider in Dubai-UAE.



VISION

To become the foremost unified freight forwarding solutions provider catering to the needs of all types of customers through our finest business practices, exceptional operations, and exemplary services.



MISSION

We are dedicated to facilitating our customers by successfully enhancing their shipping and logistical experience through incessant improvements to the current systems and processes, thereby helping them to fulfill their commitment and commercial benefits.

OUR CULTURE

- ▶ Listening to customers and understanding their specific needs is our top priority.
- ▶ Offering solutions tailored to customer needs, ensuring overall customer satisfaction.
- ▶ Providing customers with best quality products and reliable services.
- ▶ Strive for continuous improvement based on customer feedback and business partners' requirements
- ▶ Customer service is an ever-evolving process and we are relentlessly exploring new ways to innovate & grow with our customers.
- ▶ Growing in terms of expertise, personnel, and resourcing whilst maintaining flexibility in complete range of goods and services
- ▶ Ever committed to long-term and sustainable business relationship with our customers and associates by offering value-added services.
- ▶ We emphasize in valuing our employees and make them feel valued with a heightened sense of responsibility.



OUR SERVICES

Adaptability, creativity, flexibility and steadfast service are pivotal in managing today's complex and changing supply chain. Our freight forwarding and cargo management services include air, ocean and ground transportation services globally, on a 'door to door' basis and virtually for shipment of any size and any commodity. Equally important, our one-to-one service culture ensures safe handling of your shipments and allows real time access to information about your shipments.

VITAL SERVICE SECTORS FOR SEA & AIR

- ▶ AFRICA
- ▶ NORTH AMERICA
- ▶ SOUTH AMERICA
- ▶ EUROPE
- ▶ AUSTRALIA
- ▶ ASIA





SEA FREIGHT



AIR FREIGHT



ROAD TRANSPORT



GLOBAL PROJECT CARGO LOGISTICS



CHARTERING AND SHIP BROKERING



PERISHABLE AND AGRO LOGISTICS



CHEMICAL LOGISTICS



HEALTH CARE LOGISTICS



OIL & GAS LOGISTICS



MULTIMODAL LOGISTIC SERVICES



WAREHOUSING & SUPPLY CHAIN

CORE COMPETENCY

The company consists of a dedicated bunch of experienced professionals and this intangible asset of "people skills and team drudgery" is what we are blessed with, and this is what we consider as our 'Core Competency'.

- ▶ QUALITY MANAGEMENT
- ▶ WELL-DEVELOPED AND WELL-CONNECTED AGENCY NETWORKS WORLD WIDE
- ▶ EMPLOYEES - OUR BACKBONE AND STRENGTH
- ▶ INFORMATION SYSTEM
- ▶ CONCORD DEVELOPMENT STRATEGY



Customer First

- To meet customer demand and serve their interests is of prime importance.
- Client satisfaction and close rapport with our customers is our main priority.
- To achieve a long-term, mutually beneficial relationship and business is our basic purpose.

Creditability Prime

- Our customers...we treat them with care and trust to seek stable cooperation.
- Our staff...we treat them impartially to seek mutual development.

Open Communication

- Good external communication makes us understand customer needs
- Good internal communication makes us a dedicated team.





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